

Dr. Ali Kapasi, B.Sc. D.D.S

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Waterloo Family Dental, 102-445 Beechwood Drive, Waterloo, ON N2T 1Z2

EDUCATION

University of Toronto

Faculty of Dentistry – Doctor of Dental Surgery

Toronto, ON

1991-1995

University of Western Ontario

Bachelor of Science (B.Sc.)

London, ON

1988-1991

Columbia University, St. Luke's-Roosevelt Hospital Centre,

General Practice Residency

New York, NY

1995-1996

EXPERIENCE

Manulife Financial

Dental Consultant

Waterloo, ON

2005 – Present

- Collaborated with Investigative Services, Business Integrity, Claims Adjudication, Clinical Opinion, and New Product Development.
- Worked on Dental Plan Development for Manulife and related companies including Aetna, John Hancock (U.S.), Liberty Health, Standard Life, Affinity, and Crucible Plans.

Government of Ontario, Ministry of Community and Social Services (MCSS)

Dental Consultant

2015 – Present

- Reviewed special appeals for the Healthy Smiles Program on behalf of the Medical Advisory Unit (MAU) of the Ontario Disability Support Program.

Health Plus Insurance/Loran Insurance/The Beneplan Co-operative

Dental Consultant

2012 – Present

- Provided expertise in Claims Adjudication, Clinical Opinion, and New Product Development.

Grand River Hospital Group, Department of Complex Continuing Care & Rehabilitation

Staff Dentist

2022– Present

- Provided dental care and clinical opinions for hospitalized patients with oral diseases at Grand River Hospital and St. Mary's General Hospital.

Eckler Ltd

Dental Consultant

2021– Present

- Provide audit and consultation on Dental plan design, utilization statistics and audit for clients on a contractual basis.
- Evaluate dental practice billing information to assess insurance or regulatory audit risk and provide guidance on how to improve office productivity
- Evaluation of clinical records to ensure regulatory compliance to meet accepted standards of care.

Union Benefits

Dental Consultant

January 2025-Present

- Focused on Claims Adjudication, New Product and Plan Development, Fraud Investigation, and Code interpretation.

National Dental Examining Board of Canada (NDEB)

Invigilator/Evaluator

2019 – Present

- Administered and evaluated the ACS (Assessment of Clinical Skills) and National Dental Examination for Clinical Competence (NDECC) for foreign-trained dentists seeking licensing in Canada.

Royal College of Dental Surgeons of Ontario (RCDSO)

Clinical Mentor/Facility Inspection Program Staff

2018 – Present

- Provided guidance to dentists sanctioned by the Discipline Committee of the RCDSO.
- Member of the Facility Inspection Program.

Waterloo Family Dental

Owner & General Dentist

1996 – Present

- Managing Partner and General dentist providing family Dental care in Waterloo, ON.

AFFILIATIONS

Canadian Association of Dental Consultants | American Association of Dental Consultants | Ontario Dental Association
Academy of General Dentistry / Canadian Dental Association